

## WHAT IS A HOSTED VOIP?



Hosted VoIP is Linten's fully hosted and managed High Definition (HD) IP telephony service. Our Hosted Phone System is run on BT's highly resilient and secure next-generation network and provides the functionality of a high-end telephone system but with no physical on-site PBX.

To connect to Hosted VoIP you simply require a reliable voice quality internet connection. We believe that call quality is paramount, which is the reason why we offer dedicated voice over Broadband and Ethernet circuits.

For those businesses with multiple sites, we provide Ethernet circuits to ensure maximum call quality securely linked by our Virtual Private Networks (VPNs). Importantly, Hosted VoIP call traffic bypasses the public internet entirely, ensuring absolute quality of service.

## Who would benefit from Hosted VoIP?

Hosted VoIP is suitable for businesses of any size with single or multiple sites. We can scale from the very small single office to multisite networks or indeed large corporate headquarters, providing seamless, reliable, predictable and hassle-free levels of communication functionality.

## What are the inclusive features of Hosted VoIP?

- Unlimited free on-net calls
- 5000 minutes of calls to UK 01/02/03\* numbers and UK mobile networks
- Advanced hunt groups
- Voice messaging with voicemail to email
- Unlimited levels of auto-attendant
- UC Business mobile application to include IM&P and video calling
- Go Integrator Lite
- Self Service Portal
- 24/7 network monitoring
- Service Assurance Portal
- End-to-end service

## What are the enhanced features of Hosted VoIP?

- Latest Functionality – MeetMe Conferencing
- Flexible number portability – retain your office numbers
- Call Centre ACD
- Call recording with 6 months storage
- Full integration with CRM – Go Integrator DB
- In-depth call analytics
- Latest range of Yealink and Polycom handsets

## What are the benefits of using Hosted VoIP?

- Secure – built in business continuity and disaster recovery with call re-routing
- Reliable – guaranteed 99.9% uptime backed by our SLA
- Scalable – add and remove users as required
- Future-proofed with continual service enhancements
- No hardware – get complete PBX functionality without the hardware element
- Enhanced mobility through seamless remote operation
- Handsets on a fully OPEX model
- Easy monthly budgeting with generous all-inclusive bundle
- Highly competitive, simple, clear pricing
- Wide range of features such as unlimited auto-attendant
- Easy to buy, easy to extend
- Reliable robust platform in partnership with BT
- Best in class Partners - Broadsoft, Yealink, Polycom and TollRing

## Why Linten?

**Best Price** - £17.50pm including a leading handset model - full colour polycom VX 411

**Best Calls Bundle** - We include 5000 minutes of calls to UK 01/02/03\* numbers and UK mobiles, simply market leading.

**Best Portal** - A comprehensive administrative portal designed specifically for the Channel. Easy to navigate, intuitive and user friendly.

**Best Handset** - Our standard inclusive handset is the premium Polycom® VVX® 411 media phone. It delivers HD communications and unified collaboration.

**Best Quality of Service** - Our QoS is end-to-end, delivering a market leading customer experience.

**Best License** - Our Hosted VoIP license is market leading and offers the best value to Channel Partners.

**Best Commercial Terms** - No catch just a flexible, 36 month rolling contract.

**Best Channel Solution** - We are proud to have built a solution that is based on the needs of our customers.

\*maximum of 10% call allowance on 03 numbers

